



HLT33115 **Certificate III Health Services Assistance**

New Futures Training provides nationally accredited vocational training and employment support for people from migrant, refugee and asylum seeker background.

As a **not-for-profit**, community organisation we are committed to creating opportunities for diverse communities. Our courses are industry focused, language supported and affordable. Our trainers come from diverse backgrounds with extensive industry experience.

Course overview

This entry-level course gives you the skills and hands-on experience required to work in support roles within the health industry. You will learn to work with patients under supervision of professional health staff.

When you complete the course, you will be able to work in health care facilities including **hospitals** and **residential facilities**.

Jobs in the health care sector is expected to grow strongly over the next five years, with a growing need for support workers. Through our extensive industry connections we work closely with employers to identify job opportunities and prepare you for those roles.

Outcomes

This qualification can lead you to job roles such as:

- Health Services Assistant
- Maintenance worker
- Food safety supervisor
- Laundry worker
- Housekeeper
- Ward Assistance
- Patient Support Assistance
- Nursing Support Worker

Delivery mode

- Inclass (face-to-face)
- Flexible-Remote Learning (tailor made class timetables)

Duration

- Inclass, approximately 37-50 weeks
- Flexible, approximately 26-32 weeks

Placement

You will need to complete a **minimum 80 hours** of placement. Practical placement is organised by New Futures Training. Refer to **FAQ** for more information.

Why study with us?

New Futures Training is committed to delivering flexible training programs that cater to the cultural, employment, language and personal needs of our students.

We want to see you succeed!

Here are some of the many services available to you:



Flexible delivery mode

Allows you to customise your class time table as per your availability and preferences.



Child care

Leave your child in our care while you study. All our students have access to New Futures Early Learning Centres on campus.



Payment Plans

All our courses are government funded for eligible persons. We also offer 'Payment Plans' to assist you with the fees.



Skills Lab

Prior to placement you will receive simulated training in our state-of-the-art health facilities.



Placement

Our friendly Placement Team will help organise your placement at a location convenient to you.



Employment Opportunities Program

We work closely with employers to identify job opportunities and prepare job seekers for those roles.

Entry requirements

You will need a minimal level of skills in listening, speaking, reading and writing.

The minimum age requirement for this course is 18 years

You will need to apply for and receive a Police Check.

Considerations

May be required to work evenings, weekends and rostered shifts.

Required to be physically fit to carry out tasks.

Understanding of cultural issues in attending to the needs of individuals.

Fees

Government funding is available for eligible persons.

Please refer to our fees handout, website or contact us for more information.

Units

7 Core units

CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
HLTAAP001	Recognise healthy body systems
HLTINF001	Comply with infection prevention and control policies and procedures
HLTWS001	Participate in workplace health and safety
BSBMED301	Interpret and apply medical terminology appropriately
BSBWOR301	Organise personal work priorities and development

8 Elective units

CHCCCS002	Assist with movement
CHCCCS020	Respond effectively to behaviours of concern
CHCCCS026	Transport individuals
CHCCCS010	Maintain a high standard of service
HLTHSS003	Perform general cleaning tasks in a clinical setting
HLTFSE003	Perform Kitchenware washing
CHCCCS012	Prepare and maintain beds
CHCDIS007	Facilitate the empowerment of people with a disability

3 Additional units

HLTWS005	Conduct Manual Tasks Safely
HLTAID003	Provide first aid
HLTFSE001	Follow basic Food Safety Practices

Coburg (Head Office)

11 Munro Street
Coburg Vic 3058
Ph: 03 9383 2533

Braybrook

9 & 10/6-12 South Road
Braybrook Vic 3019
Ph: 03 8398 5000

Epping Office

1E/560 High Street
Epping Vic 3076
Ph: 03 8401 6700

Werribee

3-4/67 Watton Street
Werribee Vic 3030
Ph: 03 8754 0500

nft@vicsegnewfutures.org.au

vicsegnewfutures.org.au

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VICSEG New Futures trading as New Futures Training TOID: 21203.
This training is delivered with Victorian and Commonwealth Government funding. Eligibility criteria apply.
We encourage individuals with disabilities to access our training.